

Notice of a public meeting of

Corporate and Scrutiny Management Committee

- To:** Councillors Wiseman (Chair), Barnes, Horton, King, McIlveen, Potter, Runciman (Vice-Chair, in the Chair), Steward, Warters, Semlyen (Substitute) and Barton (Substitute)
- Date:** Monday, 10 September 2012
- Time:** 5.00 pm
- Venue:** The Guildhall

AGENDA

1. **Declarations of Interest**

At this point in the meeting, Members will be invited to declare any personal, prejudicial or disclosable pecuniary interest they may have in the business on the agenda.

2. **Minutes** (Pages 3 - 8)

To approve and sign the minutes of the last meeting of the Committee held on 16 July 2012.

3. **Public Participation**

At this point in the meeting members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Committee's remit can do so. The deadline for registering is **5:00 pm on Friday 7 September 2012**.

4. **Briefing on the Financial Inclusion Board** (Pages 9 - 22)

Members will receive a presentation on the work of the Financial Inclusion Board and the forthcoming Inclusion Strategy due to be

presented to Cabinet for approval in November 2012, and are asked to consider whether the suggested scrutiny topic on Financial Inclusion is still suitable for scrutiny review.

[A copy of the Financial Inclusion presentation has been added to the agenda following the meeting]

5. Community Engagement Strategy (Pages 23 - 30)

Members will receive an officer briefing on the Council's new Community Engagement Strategy in order to gain an overview.

[A copy of the progress briefing on the York Community Engagement Strategy has been added to the agenda following the meeting]

6. Customer Strategy 2012-2015 (Pages 31 - 56)

To receive a report and briefing on the new Customer Strategy to be approved by Cabinet on 4 September 2012. Members are asked to take this into consideration when deciding whether or not to progress the 'Customer Services – Provision of Information' topic suggested for scrutiny review.

7. Procurement Strategy (Pages 57 - 66)

To receive a report and further briefing from Officers on the Procurement Strategy to include information on the previous procurement review.

8. Work Plan 2012-2013 (Pages 67 - 74)

Members are asked to consider the Committee's work plan and agree a way forward for the previously proposed topics for scrutiny review, taking into consideration the information provided via the other items of business on this agenda.

9. Any other business which the Chair decides is urgent under the Local Government Act 1972

Democracy Officer:

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For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details are set out above.